

LICENSING ACT 2003 HEARING ON TUESDAY 3th NOVEMBER 2015 @1700HRS

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE

1. Premises:

The Royal
2 Bedford Road
Reading
Berkshire
RG1 7HS

2. Applicants Requesting Review:

Reading Borough Council

3. Grounds for Review

Reading Borough Council's Licensing team submitted an application for the review of a premises licence for the Royal public House on 9 September 2015.

The Licensing team of Reading Borough Council believe a review to be appropriate to promote the licensing objectives. The licensing objectives of prevention of public nuisance and the prevention of crime and disorder are being undermined by the actions of the current management.

Since January 2014, the premises has generated noise complaints due to the events occurring there. Further, the premises has been caught on numerous occasions open past the hours stated on the licence and carrying on licensable activities not in accordance with any authorisation. This is despite the premises licence holder, designated premises supervisor and 'manager' of the premises being informed of all the relevant complaints and agreeing to rectify the issues.

A performance meeting held on 1st July 2015 identified a number of breaches of the premises licence and further unlicensed activity was witnessed on 12th July 2015.

Despite efforts by the Reading Borough Council's Licensing and Noise team to resolve these issues, there is still a continual noise nuisance to nearby residents caused by loud music and the failure of the premises to disperse it's customers. This is further exacerbated by the premises continuing to provide unlicensed activities and being open past the permitted hours. The current management of the premises and the way the premises is being run as a night club on the weekend is wholly unsatisfactory and is causing considerable distress to nearby residents whilst further undermining the licensing objectives.

There have been numerous breaches of licensing conditions and complaints since 2014.

The Licensing team are seeking a reduction in the hours permitted for licensable activities at the premises. The current permitted hours for licensable activities are undermining the licensing objectives, therefore we would ask that the Licensing Committee reduce the hours to 2300hrs on all days of the week.

The Licensing team are also seeking removal of the Designated Premises Supervisor as they believe that she has no day to day control of the premises. She did not attend the performance meeting of 1st July 2015 and has not engaged in any way with the licensing and noise issues that have been raised since the current 'management' have been in place at the premises.

The Licensing Committee are further invited to consider the removal of Live Music and Recorded Music from the premises licence as well as disapplying the Live Music exemption specified in Section 177A of the Licensing Act 2003 . We believe this is appropriate and proportionate as it is the Live Music and recorded music from club style events that is causing distress to local residents. If the committee were not minded to remove these licensable activities, then a set of robust conditions to deal with noise outbreak may be appropriate.

4. Date of receipt of application: 9 September 2015

A copy of the review application received is attached as *Appendix I*

5. Date of closure of period for representations: 7 October 2015

6. Representations received:

During the consultation period, representations were received in regard to this review application from residents, which are attached *at Appendix II*, from Reading Borough Council Environmental Protection (Noise) Team which is attached *at Appendix III*, from Thames Valley Police, which is attached *at Appendix IV* Mrs Juanita Cooper (Designated Premises Supervisor) which is attached *at Appendix V*.

Additional evidence was supplied by the Licensing team which is attached *at Appendix VI*.

A plan showing the location of the premises (in black) and surrounding streets is attached as *Appendix VII*.

7. Background

The premises is located along the main Oxford Road, on the outskirts of Reading town centre.

The Premises Licence Holder is stated as: Admiral Taverns Limited

The Designated Premises Supervisor is stated as: Mrs Lavina Juanita Cooper

The premises currently has the benefit of a premises licence for the activities and hours detailed below: *A copy of the current licence is attached at Appendix VIII*

Licensable Activities authorised by the Licence

Performance of Live Music - Indoor
Playing of Recorded Music - Indoor
Performance of Dance - Indoor
Late Night Refreshment - Indoor
Sale of Alcohol by Retail - On & Off the Premises

The times the licence authorises the carrying out of licensable activities

Hours for the Performance of Live Music

Monday from 1100hrs until 0000hrs
Tuesday from 1100hrs until 0000hrs
Wednesday from 1100hrs until 0000hrs
Thursday from 1100hrs until 0000hrs
Friday from 1100hrs until 0200hrs
Saturday from 1100hrs until 0200hrs
Sunday from 1200hrs until 2230hrs

Hours for the Playing of Recorded Music

Monday from 1100hrs until 0000hrs
Tuesday from 1100hrs until 0000hrs
Wednesday from 1100hrs until 0000hrs
Thursday from 1100hrs until 0000hrs
Friday from 1100hrs until 0200hrs
Saturday from 1100hrs until 0200hrs
Sunday from 1200hrs until 2230hrs

Hours for the Performance of Dance

Monday from 1100hrs until 0000hrs
Tuesday from 1100hrs until 0000hrs
Wednesday from 1100hrs until 0000hrs
Thursday from 1100hrs until 0000hrs
Friday from 1100hrs until 0200hrs
Saturday from 1100hrs until 0200hrs
Sunday from 1200hrs until 2230hrs

Hours for the Provision of Late Night Refreshment

Monday from 2300hrs until 0030hrs
Tuesday from 2300hrs until 0030hrs
Wednesday from 2300hrs until 0030hrs
Thursday from 2300hrs until 0030hrs

Friday from 2300hrs until 0230hrs
Saturday from 2300hrs until 0230hrs

Hours for the Sale by Retail of Alcohol

Monday from 1100hrs until 0000hrs
Tuesday from 1100hrs until 0000hrs
Wednesday from 1100hrs until 0000hrs
Thursday from 1100hrs until 0000hrs
Friday from 1100hrs until 0200hrs
Saturday from 1100hrs until 0200hrs
Sunday from 1200hrs until 2230hrs

Non Standard Timings:

An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

An additional hour on Christmas Eve and Boxing Day.

Opening Hours

Hours the Premises is Open to the Public

Monday from 1100hrs until 0030hrs
Tuesday from 1100hrs until 0030hrs
Wednesday from 1100hrs until 0030hrs
Thursday from 1100hrs until 0030hrs
Friday from 1100hrs until 0230hrs
Saturday from 1100hrs until 0230hrs
Sunday from 1200hrs until 2300hrs

8. Licensing Objectives and Reading Borough Council's Licensing Policy Statement

In determining this application the Licensing Authority has a duty to carry out its functions with a view to promoting the four licensing objectives, which are as follows:-

- the prevention of crime and disorder;
- public safety
- the prevention of public nuisance
- the protection of children from harm

In determining this application the Licensing Authority must also have regard to the representations received, the Licensing Authority's statement of licensing policy and any relevant section of the statutory guidance to licensing authorities.

9. Power of Licensing Authority on the determination of a Review

In determining the application the sub-committee can take such of the steps as it considers reasonably necessary for the promotion of the licensing objectives, which are:

1. take no further action
2. to issue formal warnings to the premises supervisor and/or premises licence holder
3. modify the conditions of the licence (including, but not limited to hours of operation of licensable activities)
4. exclude a licensable activity from the scope of the licence
5. remove the designated premises licence supervisor
6. suspend the licence for a period not exceeding three months
7. revoke the licence.

Where the sub-committee takes a step mentioned in 3 or 4 it may provide that the modification or exclusion is to have effect for a period not exceeding three months or permanently.

Amended Guidance issued under section 182 of the Licensing Act 2003 (March 2015)

Representations from the Police

9.12 In their role as a responsible authority, the police are an essential source of advice and information on the impact and potential impact of licensable activities, particularly on the crime and disorder objective. The police have a key role in managing the night-time economy and should have good working relationships with those operating in their local area.

The police should be the licensing authority's main source of advice on matters relating to the promotion of the crime and disorder licensing objective, but may also be able to make relevant representations with regard to the other licensing objectives if they have evidence to support such representations. The licensing authority should accept all reasonable and proportionate representations made by the police unless the authority has evidence that to do so would not be appropriate for the promotion of the licensing objectives. However, it remains incumbent on the police to ensure that their representations can withstand the scrutiny to which they would be subject at a hearing.

Licensing authorities acting as responsible authorities

9.13 Licensing authorities are included in the list of responsible authorities. A similar framework exists in the Gambling Act 2005. The 2003 Act does not require responsible authorities to make representations about applications for the grant of premises licences or to take any other steps in respect of different licensing processes. It is, therefore, for the licensing authority to determine when it considers it appropriate to act in its capacity as a responsible authority; the licensing authority should make this decision in accordance with its duties under section 4 of the 2003 Act.

Reading Borough Council Licensing Policy Statement

10.5 Review of Premises Licence

10.5.1 Any premises subject to a premises licence or club premises certificate may have that licence or certificate reviewed by the Licensing Authority on application by a responsible authority or interested parties. The Act provides strict guidelines as to the timescale and procedures to be adhered to and the Authority will deal with every review application on that basis.

11.11 Noise

11.11.2 The Authority may impose conditions in relation to licensed premises to prevent unnecessary noise, vibration and disturbance to local residents as it considers appropriate. This may include sound proofing requirements, restrictions on times when music or other licensable activities may take place, and may include technical restrictions on sound levels at the premises by the use of sound limiting devices properly set to prevent noise breakout and disturbance.

11.11.3 Conditions relating to limiting the hours of open-air entertainment, the use of outdoor areas, gardens and patios may be imposed to control and prevent unnecessary noise and disturbance.

theroyalreview03.11.2015/pn

Appendix I

Reading Borough Council, Civic Offices, Bridge Street, Reading, RG1 2LU

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Richard French on behalf of the Licensing Authority Reading Borough Council

(Insert name of applicant)

apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described in Part 1 below

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description The Royal 2 Bedford Road	
Post town Reading	Post code (if known) RG1 7HS

Name of premises licence holder or club holding club premises certificate (if known) Admiral Taverns Ltd

Number of premises licence or club premises certificate (if known) LP2001435

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Licensing Team Reading Borough Council Civic Offices Bridge Street Reading RG1 2LU
Telephone number (if any) 01189 37 37 62
E-mail address (optional) licensing@reading.gov.uk

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

-
-
-
-

Please state the ground(s) for review (please read guidance note 2)

The Licensing team of Reading Borough Council believe a review to be appropriate to promote the licensing objectives. The licensing objectives of prevention of public nuisance and the prevention of crime and disorder are being undermined by the actions of the current management. Since January 2014, the premises has generated noise complaints due to the events occurring there. Further, the premises has been caught on numerous occasions open past the hours stated on the licence and carrying on licensable activities not in accordance with any authorisation. This is despite the premises licence holder, designated premises supervisor and 'manager' of the premises being informed of all the relevant complaints and agreeing to rectify the issues. A performance meeting of 1st July 2015 identified a number of breaches of the premises licence and further unlicensed activity was witnessed on 12th July 2015.

Despite efforts by the Licensing team and the Noise and Nuisance team of Reading Borough Council to resolve these issues, there is still a continual noise nuisance to nearby residents caused by loud music and the failure of the premises to disperse its customers. This is further exacerbated by the premises continuing to provide unlicensed activities and being open past the permitted hours. The current management of the premises and the way the premises is being run as a night club on the weekend is wholly unsatisfactory and is causing considerable distress to nearby residents whilst further undermining the licensing objectives.

The Royal - Licensing Breaches:

2nd March 2014 – premises observed by Licensing officers open past stated hours. Officers observed premises open at 0243hrs and 0316hrs carrying out activities not in accordance with an authorisation. A large group of people were gathered outside the premises.

30th March 2014 – premises were visited by Licensing officers due to being open at 0245hrs. The premises was also playing loud recorded music not in accordance with an authorisation which could be heard some distance from the premises due to windows being open. The windows being open during regulated entertainment would be a breach of the premises licence if there was an authorisation in force. As it is, this was unlicensed activity.

27th June 2015 – Licensing Officers observed large groups of people hanging around on and outside the premises. Many were leaving with open bottles/cans of drink. There was also a significant amount of noise nuisance and people asking each other for a fight. No dispersal was seen to be undertaken by the DPS, manager or door team.

1st July 2015 – Officers of Reading Borough Council's Licensing team and Noise and Nuisance team attended the premises for a performance meeting due to noise complaints from previous events. At the meeting it was discovered that 8 conditions on the premises licence were being breached. This included the conditions on dispersal, last entry time and permitted numbers on the premises. It was also pointed out that officers of the Council had seen large groups of people congregating outside the premises and Trinity Place during the previous weekend and they were leaving with open drinks into a drink restriction zone.

12th July 2015 – Licensing Officers of Reading Borough Council observed the premises providing late night refreshment not in accordance with any authorisation. This was done from a barbeque in the beer garden and was observed between 0239hrs and 0254hrs. Further breach of conditions were noted including a lack of dispersal and people being on the premises when they shouldn't have been. Again, large groups of people were outside the premises and Trinity Place. No door supervisor, DPS or manager were aiding in the dispersal which was causing noise issues. CCTV footage from inside the premises also indicate a lack of dispersal from within, no wind down period and persons being on the premises that shouldn't have been there which are further breaches of the licence. It also indicates that regulated entertainment and the sale of alcohol was still taking place even though it should have ceased at 0200hrs. The premises should also have been closed at 0230hrs.

Noise Complaints from The Royal:

14th January 2014 – letter sent to Premises Licence Holder and DPS advising that a complaint had been received about noise nuisance from loud music and customers gathered outside the premises. The complaint was received by a resident of Oxford Road.

3rd February 2014 – email received from resident of Trinity Place in reference to noise from customers gathering outside the premises and making noise in Trinity Place car park.

3rd September 2014 – letter sent to premises licence holder and DPS in relation to loud music being played on the premises through open windows. Further complaints also received about customers gathering outside the premises and not dispersing. Complaint received from resident in Trinity Place.

30th October 2014 – letter sent to premises licence holder and DPS in relation to noise nuisance caused by a lack of dispersal from the premises and customers shouting in Trinity Place car park. Complaint received from resident in Trinity Place.

16th December 2014 – email sent to premises licence holder and DPS in relation to extremely loud music being relayed through outside speakers. Complaint received from resident on Oxford Road.

8th June 2015 – complaint received about loud music into the early hours of the morning and nuisance created by customers using the car park and not dispersing. Following this complaint, a performance meeting was arranged to be held at the premises on 1st July 2015. This complaint was received by a resident of Trinity Place.

These are continuous breaches of the Section 136 (1) and 136 (2) of the Licensing Act 2003 with the management of the premises providing activities not in accordance with an authorisation and knowingly doing so by breaching the conditions of the premises licence. The above noise issues are also a breach of the conditions on the premises licence and further undermine the licensing objectives of the prevention of crime and disorder and prevention of public nuisance. The above also documents a complete failure of management at the premises to deal with the issues when raised by Responsible Authorities – especially in relation to unlicensed activities and the continual issues around noise nuisance to nearby residents.

Please provide as much information as possible to support the application (please read guidance note 3)

The Licensing team are seeking a reduction in the hours permitted for licensable activities at the premises. The current permitted hours for licensable activities are undermining the licensing objectives, therefore we would ask that the Licensing Committee reduce the hours to 2300hrs on all days of the week.

The Licensing team are also seeking removal of the Designated Premises Supervisor as we believe that she has no day to day control of the premises. She did not attend the performance meeting of 1st July 2015 and has not engaged in any way with the licensing and noise issues that have been raised since the current 'management' have been in place at the premises.

The Licensing Committee are further invited to consider the removal of Live Music and Recorded Music from the premises licence as well as disapplying the Live Music exemption specified in Section 177A of the Licensing Act 2003 . We believe this is appropriate and proportionate as it is the Live Music and recorded music from club style events that is causing distress to local residents. If the committee were not minded to remove these licensable activities, then a set of robust conditions to deal with noise outbreak may be appropriate.

The Premises:

The Royal is situated at 2 Bedford Road, Reading and is situated on the corner of Bedford Road and Oxford Road. The premises is surrounded by residential dwellings on Bedford Road, opposite on Oxford Road, Chatham Street and, notably, Trinity Place. The current premises licence holder is Admiral Taverns Ltd and the current DPS is Lavina Cooper who has been the DPS since 21st August 2013. Before becoming known as The Royal, the premises was previously known as Gospoda and The Battle Inn. The premises licence currently permits regulated entertainment and the sale of alcohol from 1100hrs until 0000hrs Monday to Thursday; 1100hrs until 0200hrs on Friday and Saturday and from 1200hrs until 2230hrs on Sunday.

The Issues:

On **14th January 2014**, the Council's Noise and Nuisance team received a complaint from a resident of Oxford Road in reference to very loud music emanating from an external speaker system through open windows. The complaint also details noise from customers within the beer garden and directly outside the premises. A letter detailing the complaint can be found at **appendix RF-1** and was sent to the DPS and premises licence holder. The failure to implement an active dispersal policy on the premises is a breach of condition 15 of the premises licence and therefore a breach of Section 136 (1) of the Licensing Act 2003 as well as being a noise nuisance to surrounding residents. The playing of loud recorded music through open windows and external speakers is a breach of condition 25 and 26 of the Licensing Act 2003 and hence a further two breaches of Section 136 (1) of the Licensing Act 2003.

On **3rd February 2014**, the licensing team received a complaint from the Tenant Support Services Manager of Trinity Place. Trinity Place is the residential block next to The Royal. The complaint and letter sent from licensing to the DPS and premises licence holder is detailed at **appendix RF-2**. The complaint makes reference to the continual noise disturbance caused by the premises and it's customers – notably at the weekends when the premises is open until 0230hrs. Once again it highlights that there is a complete lack of dispersal being actively carried out by the manager, DPS or door team which is contrary to condition 15 placed on the premises licence and is a breach of Section 136 (1) of the Licensing Act 2003.

On **2nd March 2014**, the premises were observed by two officers of Reading Borough Council open at 0243hrs and then later on at 0316hrs. Music was still being played at the premises. Customers were also observed leaving the premises with bottles of alcohol. A large group of customers from the premises were also standing around outside the premises and within the beer

garden. A letter detailing this was sent to the DPS and premises licence holder on 4th March. **This is detailed at Appendix RF-3.** All licensable activities should have ceased by 0200hrs and all customers should have been off the premises by 0230hrs. Carrying on licensable activities not in accordance with a valid authorisation is an offence under Section 136 (1) of the Licensing Act 2003. Condition 15 of the premises licence also states that an active dispersal policy agreed with Thames Valley Police should be actively operated. With customers still visible on the premises, directly outside and within the car park next to Trinity Place, it is clear that the dispersal policy was not being operated by anyone at the premises. A breach of condition is also a breach of Section 136 (1) of the Licensing Act 2003. The removal of bottles of alcohol from the premises is a breach of condition 2 on the premises licence which is a further breach of Section 136 (1). It should also be noted that Oxford Road is an alcohol exclusion zone. There was no intervention from the management of the premises, the designated premises supervisor or the door supervisors in relation to dispersing customers from the premises or preventing customers leaving the premises with open containers of alcohol. The failure to disperse customers would have caused considerable noise and nuisance to residents of Trinity Place. Officers attended the premises twice. On each occasion, the above breaches of the premises licence and unlicensed activity were noted totalling six offences under Section 136(1) of the Licensing Act 2003.

On **30th March 2014**, the premises were visited by two Licensing Officers. Upon arrival at the premises, it was noted that extremely loud music was being played and that it could be audibly heard from outside the premises due to a window being open. It should also be noted that all regulated entertainment (live music, recorded music) should have ceased at 0200hrs and all customers should have been off the premises at 0230hrs. A letter detailing these findings can be found at **appendix RF-4** and was sent to the premises licence holder and DPS. Permitting unlicensed activities to take place at the premises is a breach of Section 136 (1) of the Licensing Act 2003. Knowingly permitting licensable activities to take place is a breach of Section 136 (2) of the Licensing Act 2003. Had a licence been in force at this time there would have been further breaches of Conditions 15, 25 and 26 which are stated on the premises licence. Again, it shows a complete lack of competent management at the premises, a complete failure to comply with the terms of the authorisation for the premises and a clear undermining of the licensing objectives.

On **3rd September 2014**, the Council's Noise and Nuisance team wrote to the management of The Royal and the premises licence holder due to a complaint being received over the previous weekend to the Council's out of hours noise control service. The complaint was received via telephone from a resident residing in Trinity Place. The complaint related to extremely loud music emanating from the premises – probably through windows and doors being left open. The management of the premises were advised by the Noise and Nuisance team to monitor noise levels and to ensure that all windows were closed as per the condition of the licence. This letter can be found at **appendix RF-5**.

On **30th October 2014**, the Council's Noise and Nuisance team received a complaint from a resident in Trinity Place relating to persons causing noise and disturbance to local residents as they departed the premises. The complaint also mentions customers from the premises sitting on the wall outside the premises and not dispersing. The letter from the Council's Noise and Nuisance team and response from the premises licence holder can be found at **appendix RF-6**. Failure to implement an active dispersal policy is contrary to condition 15 of the premises licence and is therefore a breach of Section 136 (1) of the Licensing Act 2003. The remedial action proposed by the management and premises licence holder indicate that a member of staff and/or door team will walk down to the area at closing time and disperse people. Active dispersal should have been in place at the premises regardless of this and it should not take complaints to the Council for the premises to comply with the conditions of its licence. It should be noted that this suggested remedial action has not resolved any of the issues encountered by residents of Trinity Place or addressed the issue of a complete failure of the management team to actively disperse customers outside the premises. This is shown in the previous and subsequent complaints received and documented in this review.

On **16th December 2014**, the Council's Licensing team received a complaint from a resident of Oxford Road. The complaint details the significant distress being suffered by the resident and that it was becoming a constant problem emanating from the premises. It should be noted that the complaint also relates to external speakers relaying extremely loud music. The premises are only permitted to carry out regulated indoors and not outdoors. This is a breach of the premises licence. Condition 25 and 26 were also being breached which is contrary to Section 136 (1) of the Licensing Act 2003. The complaint and response from the premises licence holder can be found at **appendix RF-7**. The premises licence holder, in their response to the complaint, indicates that the management of the premises were to take down the speakers as they are not permitted to be used. Once again, it is only when complaints are received by the Council that the management of the premises seem willing to comply with their licence. The constant noise issues being generated by the poor management of the premises are continuing to cause significant distress to residents nearby, breaches of the premises licence and undermining the licensing objectives.

On **8th June 2015**, a further complaint was received by the Council's Noise and Nuisance team detailing considerable noise issues experienced by residents of Trinity Place over the previous weekend. A total of 5 complaints were received in relation to an event held at the premises the previous weekend. The issues raised include very loud music emanating from the premises, customers from the premises urinating up against the wall to Trinity Place car park, glass bottles being deposited by customers in the car park which the residents had to remove, loud shouting over the already loud music and barbeque smoke blowing into residents dwellings from the beer garden of the premises. A log of these complaints made to the Council's out of office noise service Forest Care can be found at **appendix RF-8** along with a letter from the Council's Noise and Nuisance team to the DPS and premises licence holder.

The above noise complaint generated an additional email to the premises licence holder asking for their feedback on the continuing issues that both the Council's Noise team and Licensing team were experiencing with The Royal and the lack of competent management. It was suggested by Admiral Taverns that a performance meeting should be held with all parties to discuss the issues and this was set for 1st July 2015 at 1400hrs. These additional correspondence can be found at **appendix RF-9**.

A further 7 complaints were received by Forest Care the following weekend – dated 13th and 14th June. It should be noted that at least one of these complaints detail disturbance up until 0220hrs and describes very loud music and a frightening level of shouting and screaming. Loud music being played at 0220hrs is a breach of the premises licence as all regulated entertainment should cease at 0200hrs. This is a further breach of Section 136 (1) of the Licensing Act 2003. The 7 complaints can be found at **appendix RF-10**.

Performance meeting at The Royal – 1st July 2015

At the request of the premises licence holder, a performance meeting was held at the premises on 1st July 2015. The meeting was attended by officers of Reading Borough Council Licensing, Reading Borough Council Noise and Nuisance and Thames Valley Police. The meeting was also attended by the Business Development Manager on behalf of Admiral Taverns and the manager of the premises. The Designated Premises Supervisor was not in attendance. The findings of the meeting can be found at **appendix RF-11**. During the course of the meeting it was noted that 8 of the conditions on the premises licence were not being complied with. These are summarised as following:

Condition 2 relating to patrons removing bottles and glasses was not being complied with. Officers of the Council had witnessed drinks being removed from the premises on 27th June onto Oxford Road. The condition states that the DPS should be responsible for ensuring this does not take place. Neither the DPS or door supervisors stopped customers leaving the premises with open drinks.

Condition 6 relating to signage stating that CCTV is in operation was not being complied with.

Condition 9 in relation to risk assessing the requirements for door supervisors was not being done and could not be produced. The licence stipulates that this is a requirement of the DPS.

Condition 10 in relation to the register of door supervisors was not being fully complied with as there was a gap in between the door supervisor books produced. Door supervisor records should be kept on the premises for 6 months.

Condition 12 relating to an active policy to prevent illegal weapons and drugs being brought on to the premises could not be demonstrated or produced. Thames Valley Police confirmed that no policy had been brought to them for approval.

Condition 15 relating to an active closure and dispersal policy being operated at the premises could not be produced. It had already been demonstrated during earlier complaints and dealings with the premises that dispersal was not being carried out at all. Thames Valley Police confirmed that no policy had been brought to them for approval.

Condition 16 relating to the last permitted entry time for customers to enter the premises was not being adhered to. When the manager was questioned he stated he still let people in at 1am.

Condition 22 relating to the maximum numbers of persons allowed on the premises at any one time was not being adhered to. An inspection of the door supervisor book indicated that as many as 140 persons were permitted on the premises during an event on 4th February. This is not only a breach of the premises licence condition but also a breach of the Regulatory Reform Fire Order 2005.

The management of the premises had been in active breach of all of the above premises licence conditions which is a breach of Section 136 (1) and Section 136 (2) of the Licensing Act 2003. The poor management of the premises, the absence, once again, of the DPS, demonstrates that the premises is being run in a way that breaches the premises licence and one which does not promote the licensing objectives. There is also a seeming lack of control from the management of the premises in regards to their obligations under the Licensing Act 2003. There is no dispersal, no control of drinks leaving the premises, consistent issues in relation to noise causing considerable distress to local residents, unlicensed activity in terms of regulated entertainment being carried out and a general lack of cohesive control by anyone at the premises. The management of the premises was not able to tell me what the 4 licensing objectives were. Therefore, how can the premises management be promoting them?

At the conclusion of the meeting a number of agreed action points were proposed which would see the management of the premises, in conjunction with the premises licence holder, rectify the breaches identified. All policies would be collated into a folder so they could be produced to responsible authorities and the management were to be more robust when it comes to drinks leaving the premises and, crucially, dispersal of patrons to avoid continuing noise issues. It was also pointed out that no external speakers should be placed outside the premises, noise levels from regulated entertainment should be monitored and that the managers telephone number would be provided to residents in case of noise disturbance.

An email detailing the breaches recorded at the premises by the Licensing team on 27th June 2015 can be found at [appendix RF-12](#). These were the same issues brought to the attention of the management and premises licence at the performance meeting on 1st July 2015. The issues identified were customers leaving the premises with pints of drink and bottles and failing to disperse. There is also reference to a potential fight. Neither the management of the premises, DPS or door supervisors stopped customers leaving the premises with drinks onto Oxford Road and nobody was actively dispersing the customers.

Further Incidents and Breaches - 12th July 2015:

On the morning of 12th July 2015, Licensing Enforcement Officers attended the premises once again and witnessed unlicensed activity taking place at the premises.

Officers were in attendance outside the premises between 0230hrs and 0254hrs and recorded unlicensed late night refreshment being provided to customers of the premises by the manager of the premises. This was done from a barbeque stationed to the side of the front door in the beer garden. The following should be noted:

- a) The premises licence states that the provision of late night refreshment should be concluded at 0230. Footage captured by officers indicate that this carried on past 0230hrs.
- b) The premises licence states that the provision of late night refreshment should be conducted indoors and not outdoors. Again, to be concluded by 0230hrs.
- c) The premises licence states that all members of the public should be off the premises by 0230hrs. This was clearly not happening and was being exacerbated by the provision of unlicensed late night refreshment.
- d) Condition 15 of the premises states that a closure and dispersal policy shall be 'actively operated'. Once again, neither the manager, DPS or door team were ensuring customers were leaving the premises and immediate vicinity. Again, this situation was being exacerbated by the provision of unlicensed late night refreshment. A large group of people are still in attendance on the premises and immediately outside. Some were shouting which, it could be reasonably assumed, would cause significant disturbance to nearby residents.

The above are further breaches of Section 136 (1) and Section 136 (2) of the Licensing Act 2003. It should also be noted that these breaches and carrying on of unlicensed activity were 11 days after the performance meeting carried out by officers of the Council to address the ongoing issues mentioned above. These further breaches indicate that the management of the premises have scant regard to their obligations under the Licensing Act and have completely ignored and disregarded all of the advice and comments that were put to them at the performance meeting.

CCTV obtained from inside the venue also shows that regulated entertainment and the sale of alcohol are being provided at the premises well past the finish time stated on the premises licence. That is stated as 0200hrs. Carrying on the sale of alcohol and providing licensable activity past permitted hours is a breach of Section 136 (1) of the Licensing Act. Knowingly doing so is a breach of Section 136 (2) of the Licensing Act. Given that the premises licence is displayed on the wall and the fact that officers of the Council had reminded the management of the premises of their timings and conditions some 11 days earlier, it is reasonable to conclude that these breaches could have been knowingly carried out.

The letter detailing these breaches can be found at **appendix RF-13a**. The CCTV obtained from the premises – which runs from 0200hrs until 0300hrs on 12th July 2015 as well as the footage captured outside the premises by licensing officers between 0239hrs and 0250hrs on the same date can be found on the disc labelled **appendix RF-13b**. This letter was sent to the premises licence holder to action.

Most recently, officers of Reading Borough Council attended the premises on the **14th August 2015 at 2330hrs and 15th August 2015 at 0015hrs** and observed a large amount of customers gathered in the beer garden and Trinity Place as well as extremely loud music being played through the open doors and windows. This a breach of condition 26 on the current premises licence and therefore a further breach of Section 136 (1) of the Licensing Act 2003.

Relevant case law:

The committee may wish to take a note of the following cases when deciding on what action is appropriate and proportionate in regards to the issues raised in this review paperwork:

Luminar Leisure Ltd v Wakefield Magistrates Court (2008) EWHC 1002

The High Court has held that issues of crime and disorder and public nuisance away from the

immediate vicinity of the premises are relevant to the promotion of the licensing objectives due to the potential of crime and disorder and nuisance from the premises' departing customers.

Kouttis v London Borough of Enfield (2011)

The District Judge dismissed an appeal by the premises licence holder who argued that noise from departing customers was a matter of individual responsibility and therefore should not lead to a reduction in hours. The District Judge concluded that there was sufficient evidence of a public nuisance and that Section 4 of the Licensing Act gave the licensing authority a duty to deal with it proportionately. He held that not only was the authority not wrong but that it was in fact right to reduce the hours as it had.

Electric Star Ltd v London Borough of Islington (11th June 2013)

The District Judge stated that residents living within the vicinity of the premises had suffered undue disturbance from the activities of the premises at and after 0230hrs when the premises should be cleared of customers. He concluded that the London Borough of Islington were right to reduce the hours of the premises and highlighted that the management of the premises had consistently failed to disperse customers from the premises and immediate vicinity. And this was to the detriment of local residents.

I attach these cases at appendix RF-14

Summary

The Licensing team consider that a reduction in the hours for opening and licensable activities to 2300hrs each day is appropriate and proportionate to this premises. The premises is being run as a de-facto night club on the weekend and is causing considerable distress to residents living in the immediate vicinity. The failure of the management to address the noise issues raised to them indicate that they have little regard to their responsibilities under the Licensing Act 2003. It has been documented in this review paperwork that a significant number of breaches of Section 136 (1) and Section 136 (2) have occurred in quite a short space of time. Conditions are being breached, unlicensed activity is carrying on and the management have seemingly no regard for the promotion of the Licensing objectives. The Licensing team also believe it is appropriate and proportionate for the Licensing Committee to remove the current Designated Premises Supervisor from the premises licence. The current DPS has never been in contact with Responsible Authorities in relation to the incidents brought to her attention. She has never been seen on the premises during licensable activities or carrying out her responsibilities in accordance with the premises licence. It should be noted that most of the conditions currently on the licence require the DPS to action. These include, staff training, risk assessing the need for door supervisors and ensuring that no beverages are removed from the premises. The performance meeting of the 1st July clearly demonstrated that these weren't being done. The DPS was also not present at this meeting. The DPS has no day to day running of the premises and has never engaged in the process of resolving the considerable issues highlighted to her.

The Licensing Committee may also wish to consider whether it is proportionate and appropriate for regulated entertainment (live music and recorded music) to be removed as licensable activities on the premises licence. Given that most of the noise disturbances have been caused by extremely loud music and that these disturbances keep occurring despite assurances to the contrary, the Licensing committee are invited to consider whether this premises is a suitable venue to be holding events with live and recorded music. If the Licensing Committee were not minded to remove these licensable activities then we would ask that in addition to the hours for these activities to be reduced to 11pm that the premises be disapplied from the Live Music exemption as per Section 177A of the Licensing Act 2003. We would also ask that robust conditions to deal with noise outbreak are placed on the premises licence from the Council's Pool of Conditions.

The Licensing team believe the above to be proportionate and appropriate to promote the licensing objectives of the prevention of crime and disorder and the prevention of public nuisance to nearby residents. The use of the premises as a de facto night club in a residential area is causing

considerable distress to nearby residents. The management of the premises have consistently breached the licence conditions on the premises licence despite a lot of work by Reading Borough Council and Thames Valley Police to assist the premises over many years in putting in effective measures to become compliant. This work began even before the premises became The Royal so the fact that the issues are still ongoing is extremely concerning.

The body of this review underlines frequent and consistent breaches of Section 136 of the Licensing Act including non compliance with conditions, unauthorised licensable activity taking place, the premises being open past permitted hours and complete lack of control by the management and DPS of the premises. The licensing authority is duty bound to take steps to ensure that the licensing objectives are promoted for the benefit of the wider community and not individual licence holders. Therefore it is stated that a reduction in hours to 2300hrs each night, the removal of the DPS who has no control over licensable activities at the premises and a consideration to modify the permissions for regulated entertainment is appropriate and proportionate to deal with the issues in relation to this premises and to ensure that the licensing objectives are actively promoted and not constantly undermined as they are at this time.

List of Appendices:

- Appendix RF-1 – letter from RBC Noise and Nuisance dated 14th January 2014
- Appendix RF-2 – Complaint and letter from RBC Licensing dated 4th February 2014
- Appendix RF-3 – Letter from RBC Licensing ref open past permitted hours dated 4th March 2014
- Appendix RF-4 – Letter from RBC Licensing ref open past permitted hours dated 3rd April 2014
- Appendix RF-5 – Letter from RBC Noise and Nuisance dated 3rd September 2014
- Appendix RF-6 – Letter from RBC Noise and Nuisance dated 5th November 2014
- Appendix RF-7 – Complaint received by RBC Licensing dated 16th December 2014
- Appendix RF-8 – Letter from RBC Noise and Nuisance and complaints dated 7th/8th June 2015
- Appendix RF-9 – Email from RBC Licensing to Admiral Taverns ref performance meeting
- Appendix RF-10 – Noise complaints received dated 13th and 14th June 2015
- Appendix RF-11 – Letter from RBC Licensing to Admiral Taverns ref performance meeting findings
- Appendix RF-12 – Email from Enforcement Officer detailing issues on 27th June 2015
- Appendix RF-13a – Letter from RBC Licensing to Admiral Taverns dated 16th July 2015
- Appendix RF-13b – CCTV footage inside the premises and video taken outside – 12th July 2015
- Appendix RF-14 – Relevant case law for consideration
- Appendix RF-15 – Current premises licence dated 30/08/2013 – LP2001435
- Appendix RF-16 – Leaflet advertising club night at the premises

Have you made an application for review relating to the premises before

Please tick ✓ yes

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--	--	--	--

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓

yes

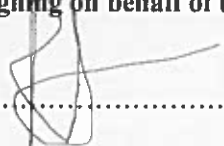
- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature



Date

9th September 2015

Capacity

Licensing Enforcement Officer

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Richard French
Licensing Team
Reading Borough Council
Civic Offices
Bridge Street

Post town

Reading

Post Code

RG1 2LU

Telephone number (if any) 01189 37 37 62

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) licensing@reading.gov.uk

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Appendix II

6 October, 2015

Dear Licensing Committee,

In regards to the review of the licensing of The Royal pub at the corner of Oxford and Bedford Roads, BSANA quite firmly stands behind the extensive lists of complaints registered with RBC from the residents in this area.

It can be noted that a large number of complaints to Council have been *anonymous* from residents in this area. This fact is highly disconcerting in particular noting the vulnerable adult housing adjacent to the pub, that are most affected by this establishment and are likely people fearful of retaliation should they say something. In that regard, we support these neighbours all the more strongly.

In terms of the "prevention of crime and disorder," it can be noted that this pub-cum-nightclub is operating along the Oxford Road, an area well known to the police and the Council for problems with these very issues. Sadly this pub is contributing nothing positive in that regard by remaining open past its legal hours of operation, playing music loudly enough to be disruptive to nearby residents and to be heard clearly out on the street and allowing its customers to spill out raucously into the neighbourhood. Behaviour like this is not conducive to the reduction or control of either crime or ASB, nor is it a desirable situation in trying to ensure a decent quality of life for the families, young professionals- and vulnerable individuals that call this area home.

In terms of "public nuisance," we stand firmly by the frustrated residents in the immediate area and at Trinity Place that have had to tolerate loud music at all hours, public urination, and the general unruliness of the customers of the Royal in the area. The disturbances and nuisances created by this pub for our residents has caused considerable trauma to a goodly few and creates stress for other residents in the area that pass by and are bothered by the general rowdiness and noise emanating from the place. Many of our residents will do what they can to "steer clear " of the area because of the atmosphere created by the pub.

BSANA holds to a respectable quality of life for each of its residents, no matter their economic or personal hardships, and these residents are to be no less valued in asking for a reasonable quality of life than anywhere else in this town. Just because this is "THE Oxford Road" does not excuse or allow this type of behaviour from a pub.

In an area where crime and ABS is so prevalent, Council needs to be assertive in applying reasonable regulations to minimize such situations, and when those regulations are not followed to be swift and firm in the enforcement thereof.

We are in full support of any adjustments of the regulations for this pub that require them to behave like a pub and not a nightclub. Nightclubs could and should be left to the Town Centre where there are guidelines in place to deal with such establishments.

We thank the Council for considering all reasonable measures it can to help all of our residents enjoy a polite, reasonable quality of life, not the least of which are the vulnerable adults most affected by this establishment.

Sincerely,

Karen Rowland
Chair

Baker Street Area Neighbourhood Association (BSANA)

Narancic, Peter

From: Oxford Road NAG <oxfordroadnag@gmail.com>
Sent: 06 October 2015 18:06
To: Licensing
Subject: The Royal PH - premises license review

Dear Licensing

Please record the following as a representation from the Oxford Road Neighbourhood Action Group in connection with the application for a premises license review at The Royal PH.

The Oxford Road area is distinct from the town centre which it adjoins. The area is predominantly residential, with retail and other commercial premises lining both sides of Oxford Road itself. The licensed premises and other businesses in the area serve mainly local customers. In order to preserve this distinction, it is important that the licensing regime ensure that nightclub-style operation which is common in the town centre, where there is a Cumulative Impact Policy restricting the licensing of new premises, does not proliferate here instead.

The conditions attached to the premises license at The Royal are clearly intended to help with this, but it is evident from the application that they are not being adhered to in several important areas.

In particular:

- The premises is in an area with many adjoining residential properties, notably the sheltered housing in Trinity Place. License conditions 24-26 relating to noise are important in preventing nuisance, particularly to those vulnerable neighbours but also to the rest of the surrounding area. It is clear from the complaints included in the review that this is a big issue for the immediate neighbours.
- The Designated Public Place order covering the area in which the premises is situated is in place to help control anti-social crime and disorder, which is a particular problem in the area. It is important that license condition 2 relating to the prohibition of taking open containers of alcohol off the premises is upheld.
- The dispersal arrangements referred to in conditions 15-16 are important to prevent both public disorder and nuisance when the premises close.

Those three sets of conditions are not being adhered to despite apparent efforts by the licensing authority to assist the DPS and the premises license holder.

In order to promote the licensing objectives of the prevention of public nuisance and crime and disorder, it would seem appropriate and proportionate to remove the playing of live and recorded music as licensed activity and to reduce the extended licensed hours currently in force at weekends.

If the DPS is not able to secure adherence to the remainder of the license conditions then it may be appropriate that she be removed from the license and another DPS appointed.

The NAG encourages the committee to take robust steps to ensure that these premises do not continue to flout their license conditions and in doing so, demonstrate the importance of promoting the licensing objectives of the Prevention of Crime and Disorder and the Prevention of Public Nuisance.

I would be grateful for acknowledgement of this representation and in due course, notice of any subsequent meeting of the Licensing Applications Committee at which the application is due to be discussed.

Regards
Peter Bowyer

--
Peter Bowyer
Chair, Oxford Road NAG
oxfordroadnag@gmail.com

Appendix III



Reading
Borough Council
Working better with you

To: Licensing

Dept: Licensing

Cc:

From: Ross Jarvis

Dept: Environmental Protection

Date: 21st September 2015

Subject: Application to review premises licence.
Premises: The Royal, 2 Bedford Road, Reading RG1 7HS.

I would like to make a representation in support of the application to review the premises licence of the Royal, 2 Bedford Road Reading.

There has been a history of complaints about the premises over the last 18 months, a record of which has already been included in the application pack and which I have further summarised below:

- 13/01/14 - Music until late at night, customers spilling out onto pavement shouting and fighting.
- 03/02/14 - Complaint about people parking in Trinity place at night, banging doors, hooting horns and general disturbance.
- 01/09/14 - Very loud music until late at night.
- 30/10/14 - People sitting out on the wall outside the pub drinking after pub closing.
- 16/12/14 - Music noise from external speakers
- 7/05/15 - Loud Music 14:00 to 20:00 hrs
- 07/06/15 - Loud Music and people 10am to 11pm. Complainants unable to hear TV, read, or use the relax in the communal area.
- 08/06/15 - noise from loud music, people outside the pub, people parking in trinity Place car park making noise after being kicked out of the pub.
- 14/06/15 - Call received at 01:40 hrs- loud music noise and people in the car park shouting loudly.

The pattern of complaints indicates shortcomings in the control of noise from music and from the control of people using the premises. This appears to be particularly true of when people leave the premises. This comes about in two ways:

- Through people not dispersing after pub closing - they are then alleged to cause disturbance to residents.
- The use of Trinity Place car park by pub patrons means that residents are being disturbed in the early hours of the morning when patrons leave the pub.

The Royal is being run as a late night, bar/club type venue in a predominantly residential area. Although the Oxford Road is busy and noisy during the day, after 00:00hrs it is quiet. In order to be able to run the premises in the way in which they wish to do so, the management need to exert a much higher level of control over the music noise emanating from the premises as well as patrons as they leave the premises.

In order to ensure that a public nuisance is not caused to residents in the locality I would recommend that the hours of operation of the premises are changed to 23:00hrs Monday to Sunday. I would also recommend that this includes a winding down period of 30mins when music is played at background level and patrons can prepare themselves to leave the premises.

In addition I recommend that the below conditions are added to the premises licence in order to help avoid a public nuisance being caused by noise from the premises.

- The licensee shall ensure that no noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to undue disturbance to local residents.
- During operating hours, the licensee or a nominated representative shall be available to receive and respond to nuisance-related complaints. A contact number shall be readily available to residents upon request.
- No music or speech shall be relayed via external speakers [other than for events with the prior approval of the licensing authority].
- To replace condition 24 - Clearly legible and suitable notices shall be displayed at all exits requesting customers to respect the needs of local residents and to leave the premises and area quietly. After 2230 hrs staff shall be available to ensure that customers disperse quietly.
- To replace condition 26 - All external doors/windows must be kept closed, other than for access and egress, when events involving amplified music or speech are taking place.

Please contact me if you require any further information.

Kind regards

Ross Jarvis
Environmental Protection

THAMES VALLEY POLICE

Appendix IV

Division/Station : Licensing Reading Police station

From : PC 5787 Wheeler

To : Richard Fench (RBC Licensing)

Ref : The Royal public house

Date : 10 September 2015

Tel.No.

Subject :

Thames Valley Police submission

To whom it may concern

Thames Valley Police are providing this submission in support of the Reading Borough Council (RBC) review of the licence relating to The Royal, Bedford Road, Reading.

The Royal Public House has over the last three years provided Thames Valley Police with a number of concerns relating to the poor running of the premise and repeated failings of tenants to ensure compliance with the premise licence conditions.

We have attempted with RBC licensing officers to address the issues with both the tenants and the premise licence holders Admiral Taverns with varying degrees of success.

What follows is a chronology of the interventions that have taken place and precise of events leading to these interventions:-

11/05/2012 – A number of incidents at the premise took place seen by CCTV operatives which led to the suspicion that drug dealing was taking place at the venue, which in turn was leading to numerous violent confrontations at the pub. In one such incident a number of youths carrying golf clubs and other weapons were seen being called upon by a male acting in the role of a door supervisor to wait for another customer outside. Police arrived before this could take place and averted any violent confrontation and having visited the pub it transpired the illegal door supervisor had unofficially taken over the pub. This eventually resulted in the pub being closed down for a period of time and being rebranded from Gospoda to The Royal.

03/09/2012 (circa) – During a licence visit to the pub it was discovered that the CCTV system was non compliant with the license condition and the pub had been advised not to open because of the breach. This took place voluntarily and other issues found included a fire door being bolted closed and the surrounding area being "sound proofed" by thick carpet underlay being stuck to the walls creating a serious fire hazard. Also a fire risk assessment was not available to be seen.

06/09/2012 – A meeting took place with RBC at the pub with the intention of allowing it to reopen but it was found that the CCTV was still insufficient and the fire hazards had not been rectified. The fire assessment had not been completed correctly and a number of fire extinguishers were out of date. RBC discovered that the fire board was not in a working condition and therefore the pub was still not complying with any safety standards sufficient for it to reopen.

10/09/2012 – A meeting to discuss licence conditions which both Thames Valley Police and RBC believed were required to improve the venue performance was held with Admiral taverns.

Oct/Nov 2012 – Licence conditions were agreed and applied for by Admiral taverns via minor variation.

14/02/13 – Reports was received that children were being allowed into the pub in contravention of the licence conditions and also that the land lady was selling illegal tobacco and possibly drugs.

A visit to the premise took place and the new manager Laura Hastings confirmed she had been letting children into the pub unaccompanied by an adult to play pool stating she thought "it was better than letting them stay out on the street".

Hastings also confirmed she could not use the CCTV system, again casting doubt over the suitability of tenants being placed into the pub by Admiral Taverns.

18/04/2013 – A follow up meeting with the designated premise supervisor Tom Lynch was held to discuss the above issues as well as Part B of the licence not being displayed, continuing problems with the CCTV, the venue having no written risk assessments in place and no register of door supervisors.

17/05/2013 – Anna Clissold from Admiral taverns sent through newly implemented staff training policies in an attempt to negate further issues discovered on 18/04/13.

26/04/2015 – Report from PCSO Williams that patrons from the pub were sitting in Trinity Place playing loud music from their cars disturbing and causing concern for residents.

14/06/2015 (2) – Complaint received by Police regarding noise emanating from the pub and patrons – URN 168 refers.

01/07/2015 – TVP attended a performance meeting at the premises with Richard French (RBC) and environmental health in response to the previous noise complaints. During this meeting the premises was found to be in breach of 8 conditions on the premises licence, despite us having done all the previous work with Admiral Taverns to ensure licence compliance.

We suggest that the chronology above shows that over a number of recent years there has been a continual issue with this venue and it's poor management. Admiral Taverns have a track record of placing poor management into the pub which has led to a number of licence condition breaches taking place. This in turn has caused problems for residents in lieu of noise and also in our opinion put members of the public at harm through non compliance regarding public safety and the regular failure to provide suitable CCTV or be able to even work the CCTV system.

Throughout all of the processes set out Admiral Taverns have been involved and aware of the issues and although they have when pushed attempted to intervene to placate the situations I would suggest they have never addressed the core problem which is poor tenancy.

Clearly further concerns have been discovered by RBC leading to this licence review which involve more recent concerns with the premise, and we hope that this summary provides sufficient supportive evidence to show the fruitless attempts to date that have been made to improve the premise performance.

Narancic, Peter

From: Adonis Daniel <Adonis.Daniel@cartwrightking.co.uk>
Sent: 06 October 2015 22:41
To: Narancic, Peter; cc licensing@reading.gov.uk
Subject: Lavinia Cooper- The Royal.

I am instructed by the DPS. The DPS wishes to make representations in relation to the review of the premises license. My client is aware of the grounds of the review which are made under the licensing objectives. My client would wish to have the opportunity to attend and comment upon the review application and deal with any specific allegations if required. I look forward to hearing from you.

Sent from my Windows Phone

Click [here](#) to report this email as spam.

Alison Bell
Director of Environment and
Neighbourhood Services
Civic Offices, Bridge Street, Reading,
RG1 2LU
☎ 0118 937 3737

via email to
peter.narancic@reading.gov.uk

SMS TEXT: 81722

Our Ref: LOU 099598

Direct: ☎ 0118 93 72846
e-mail: Richard.french@reading.gov.uk

2nd October 2015

Your contact is: Richard French, Licensing

Dear Mr Narancic

Licensing Act 2003
The Royal
2 Bedford Road
Reading
RG1 7HS

Review of Premises Licence

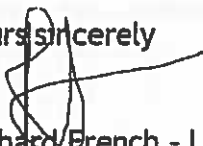
I refer to the above premises licence review pursuant to the Licensing Act 2003 submitted on 9th September 2015. Please find enclosed additional information in support and in addition to the original review paperwork.

The attached documentation is a selection of letters sent to the premises and premises licence holders detailing noise issues and breach of the licensing conditions at the premises located at 2 Bedford Road, Reading. One letter also makes reference to the provision of unlicensed late night refreshment at the premises. The letters pre-date the issues raised in the original review paperwork and underline that the premises has previously been in breach of licence conditions and has previously caused noise issues to local residents.

I would be grateful if this additional information could therefore be circulated to the appropriate parties for their perusal.

You should address any questions regarding this review to our Licensing team.

Yours sincerely



Richard French - Licensing Enforcement Officer



┌ The Secretary
└ Admiral Taverns Ltd
Milton Gate,
60 Chiswell Street,
London,
EC1Y 4AG

31 January 2013

Your contact is: Mr Peter Narancic, Licensing and Consumer Protection

Dear Sir/Madam

Licensing Act 2003
Premises Number - LP2001347
Name of Premises - The Royal PH
Address of premises - 2 Bedford Road, Reading.

On 15 January 2013, I visited your premises to ensure you are complying with the above premises licence and advise on any matters that may arise during the inspection.

- 1) Please ensure all staff are fully trained in relation to the Licensing Act 2003, so that they know and understand what the four licensing objectives are. Ideally all training should be recorded in writing for each employee and countersigned by the premise licence holder and DPS. Ideally all staff members involved in the sale of alcohol need to be trained to the standard of BIIAB Level 1/2 or similar. Refresher training should also form part of your policy.
- 2) Please ensure in the absence of the designated premises supervisor all staff are aware of their responsibilities in regard to the sale of alcohol.
- 3) For information, your local Pub/Off licence Watch Scheme is operating in the town centre. The meetings are held on the 1st Wednesday of each month and are supported by the Council and Thames Valley Police.
- 4) You must ensure that you and your staff are fully aware of and understand the conditions attached to the premises licence, including the Governments new mandatory conditions that came into force in 2010, and that you have all the relevant written policies mentioned therein in place, ie age verification policy, notices etc and adhere to them at all times.

Recommendations

Please ensure that your fire risk assessment is up to date and carry out any necessary staff re-training to ensure that your staff are fully aware of all issues regarding fire safety in your premises. For more information, go to www.fire.gov.uk/Workplace+safety/WhatTheLawRequires/

Please ensure that your health and safety risk assessment is up to date. For more information, go to <http://www.hse.gov.uk/business/policy.htm>

Should you wish to discuss the issues, please telephone me on the above number.

Yours Sincerely

Mr Peter Narancic
Senior Licensing & Enforcement Officer

Cc Mr Thomas Lynch (Current DPS)
The Royal
2 Bedford Road
Reading
Berkshire
RG1 7HS



Amar Dave
Interim Director of Environment, Culture
and Sport
Reading Borough Council, Civic Offices,
Reading, RG1 7AE
SMS TEXT: 81722
☎ 0118 937 3737

Fax: 0118 9372 557

Our Ref: ES/LIC/

Direct: ☎ 0118 9373 762
e-mail: jean.champeau@reading.gov.uk

Date 18 October 2012

To Mr B Peacock
The Royal
2 Bedford Road
Reading
RG1 7HS

Your contact is: Jean Sebastien Champeau, Licensing and Environmental Protection

Dear Mr Peacock

LICENSING ACT 2003
NAME OF PREMISES: The Royal
ADDRESS OF PREMISES: 2 Bedford Road Reading

I have been contacted by a local resident regarding the amount of noise emanating from external speakers located on your premises.

Given the location of your premises and the amount of residential homes surrounding the premises. I would advise you that any speakers used for the outside beer area be low key and not above back ground levels.

Should local residents become noise sensitive, the impact on your premises licence can be considerable? Please call me if you wish to discuss the matter.

Yours sincerely

Jean Sebastien Champeau
Senior Licensing Enforcement Officer



Reading
BOROUGH COUNCIL

posted

The Secretary
Premise Licence Holder
Admiral Taverns (58) Limited
150 Aldersgate Street,
London,
EC1A 4EJ

RF-SUPP-3

Anita Cacchioli
MBA F.Inst.SRM.Hons FCMI FloD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7AE
☎ 0118 9373 737

Fax: 0118 9372 557

Our Ref: LIC/PN/049061

Your Ref:
Direct: ☎ 0118 9372269
e-mail: peter.narancic@reading.gov.uk

7 February 2012

Your contact is: Peter Narancic, Licensing and Environmental Protection

Dear Sir/Madam

Licensing Act 2003
Premises Licence Number - LP2001027
Name of Premise - Gospoda
Address - 2 Bedford Road, Reading.

On 31 January 2012, I visited your premises to ensure that the premises licence holder is complying with the Licensing Act 2003 and specific conditions attached to the licence. As your designated premises supervisor, Ms Emila Rozanska was not present, I spoke with Michael Basearz.

During my inspection, I found the following items that require your attention as outlined below.

1. A current Part A of your premises licence was not available for inspection. Your licence was showing Mr Tyrone Thomas Simpson as designated premise supervisor.
2. A current Part B (summary) of your premises licence was not displayed. Your licence was showing Mr Tyrone Thomas Simpson as designated premise supervisor.
3. You must ensure that all your staff are fully aware of and understand the conditions attached to Part A of your premises licence, and adhere to them at all times.
4. You must have a written age verification policy in place. (copy supplied)
5. Please ensure that you retain your town safe (echo tango) radio on the premises. I understand that you have not paid the relevant rental fees. Please contact George Friel urgently on 01189373737 ext 75714 to discuss this issue with him direct. I understand you agreed with Thames Valley Police to utilise the town radio system to support your doormen, to help prevent crime and disorder issues at your premises.
6. The Designated Premises Supervisor shall ensure they and staff who are authorised to sell alcohol, are able to converse with customers and representatives of Statutory

Agencies to a level that they are able to satisfactorily meet the four licensing objectives as contained in the Licensing Act 2003.

- i. The Prevention of Crime and Disorder.
- ii. Public Safety.
- iii. Public Nuisance.
- iv. The Protection of Children from Harm.

Please ensure all the above items are actioned within the next 14 days.

This letter is sent and should be received as a warning against any future breaches of the terms and conditions of your premises licence. Should any future breaches occur, formal action may be considered.

Recommendations

Please ensure that your fire risk assessment is up to date and carry out any necessary staff re-training to ensure that your staff are fully aware of all issues regarding fire safety in your premises. For more information, go to www.fire.gov.uk/Workplace+safety/WhatTheLawRequires/

Please ensure that your health and safety risk assessment is up to date. For more information, go to <http://www.hse.gov.uk/business/policy.htm>

Should you wish to discuss any of the above issues, please telephone me on the number above, during office hours.

Yours faithfully

Peter Narancic
Senior Licensing & Enforcement Officer

Cc Ms Emila Rozanska
Gospoda
Battle Inn PH
2 Bedford Road
Reading
Berkshire
RG1 7HS

RT - SUPP - 4

Anita Cacchioli
MBA F.Inst.SRM.Hons FCMI FloD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7AE
☎ 0118 9373 737

Fax: 0118 9372 557

Our Ref: ES/LIC049029
Your Ref:

Direct: ☎ 0118 9372239
e-mail: jean.champeau@reading.gov.uk

Date 12 November 2010

┌ To Mr T Simpson. ┐
Battle Inn Ph
2 Bedford Road
Reading
Berkshire
RG1 7HS
└ ┘

Your contact is: Jean Sebastien Champeau, Licensing and Environmental Protection

Dear Mr Simpson

LICENSING ACT 2003

NAME OF PREMISES Gospoda

ADDRESS OF PREMISES Battle Inn 2 Bedford Road, Reading.

I understand that the town safe radio has been removed due to the non payment of the rental fee,

Condition 3 on page 30 of the premises licence requires that you hold and use a town safe radio, not having a town safe radio can be considered a breach of a condition on your premises licence.

Please resolve the outstanding bill and insure that you comply with the conditions on your premises licence, should you wish to speak to me please call me on the number above.

Yours sincerely

Jean Sebastien Champeau
Senior Licensing Enforcement Officer

RF-SUPP-5

Anita Cacchioli
MBA F.Inst.SRM.Hons FCMI FloD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7AE
☎ 0118 9373 737

Fax: 0118 9372 557

Our Ref: ES/LIC048776

Your Ref:

Direct: ☎ 0118 9372239
e-mail: jean.champeau@reading.gov.uk

Date 2 September 2010

Admiral Taverns (58) LTD
150 Aldengate Street
London
EC1A 4ET

Your contact is: Jean Sebastien Champeau, Licensing and Environmental Protection

Dear Sir or Madam:

LICENSING ACT 2003

NAME OF PREMISES Gospoda

ADDRESS OF PREMISES Gospoda Inn, 2 Bedford Road, Reading.

It has been noted that a hot food van has been located in the beer garden, the hot food unit is located outside the permitted area for the sale of hot food after 11pm.

It is an offence under the Licensing Act 2003 to sell hot food after 11pm without the correct permissions in place, should you wish to sell hot food from this unit please arrange to vary your premises licence to include this area,

Until you have the correct permissions in place please ensure that this unit does not sell any hot food after 11pm, should you choose to sell hot food after 11pm you may be prosecuted for offences under the Licensing Act 2003,

Should you wish to speak to me regarding this matter please call me on the number above.

Yours sincerely

Jean Sebastien Champeau
Senior Licensing Enforcement Officer

Anita Cacchioli
F.Inst.SRM.Hons MCMI MInstD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7AF
☎ 0118 939 0900

Fax: 0118 939 0557

Our Ref: ES/LIC046956
Your Ref:

Direct: ☎ 0118 9390239
e-mail: jean.champeau@reading.gov.uk

Date 27 February 2009

┌ To Admiral Taverns (Nevada) Ltd ┐
150 Aldersgate Street
London
EC1 A4EJ

└ ───────────────────────────────────┘

Your contact is: Jean Sebastien Champeau, Licensing and Environmental Protection

Dear Sirs

LICENSING ACT 2003

NAME OF PREMISES Gospoda
ADDRESS OF PREMISES Battle Inn Ph 2 Bedford Road Reading

On the 26 April 2009 I visited the above premises to check on premise licence compliance, during the inspection I noted that two out of the three fire exits were blocked, the exit near the beer terrace was locked and covered with a blind and the exit into Chatham street was bolted shut and the area was full of rubbish.
The premises licence condition

FIRE PREVENTION & MEANS OF ESCAPE

1. **Means of Escape**

1.1. The licensed premises shall be provided with adequate means of escape to the satisfaction of the Council. Escape routes must be kept clear of obstruction at all times.

Please note that I have contacted the fire service regarding this matter and should a repeat inspection find exits blocked while the premises are open to the public you may be liable to prosecutions for breach of conditions.

Yours sincerely

Jean Sebastien Champeau
Senior Licensing Enforcement Officer

Anita Cacchioli
F.Inst.SRM.Hons MCMI MInstD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7TD
☎ 0118 939 0900

Fax: 0118 939 0557

Admiral Taverns (Nevada) Ltd.,
150 Aldersgate Street
LONDON EC1A 4EJ

Our Ref: 045986
Your Ref:
Direct: ☎ 0118 9390667
e-mail:
Gillian.McGregor@reading.gov.uk

Date 14th February 2008

Your contact is: Gillian McGregor, Licensing and Environmental Protection

Dear Sir or Madam

Licensing Act 2003

Premises Licence Gospoda/Battle Inn 2 Bedford Road Reading

At 9 p.m. on the 8th February 2008 an Enforcement Officer visited your premises to ensure you are complying with the above premises licence and advise on any matters that may arise during the inspection.

During the inspection, a number of items were found requiring your attention as outlined below/attached.

- 1) the fire door onto Bedford Road must be locked in the open position when the public are on the premises.
- 2) a proof of age scheme should be implemented and staff trained in the operation of such a scheme.
- 3) a refusal log should be kept and actively used by all staff.

This letter is sent and should be received as a warning against any future breaches of your premises licence. Should any future breaches occur, formal action may be considered.

Should you wish to discuss the issues, please telephone me on the number above, during office hours.

Yours faithfully

Gillian McGregor
Licensing & Enforcement

NF - SUPP - 8

Anita Cacchioli
F.Inst.SRM.Hons MCMI MInstD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7TD.
☎ 0118 939 0900

Fax: 0118 939 0557

Our Ref: ES/EH/295015

Direct: ☎ 0118 939 0937
Email: malita.lowry@reading.gov.uk

7 July 2009

┌
Gospoda
2 Bedford Road
Reading
Berkshire
RG1 7HS

└

Your contact is: Malita Lowry - Environmental Protection

Dear Sir/Madam

Environmental Protection Act 1990

Alleged Noise Nuisance from: Gospoda, 2 Bedford Road, Reading

I have recently received a complaint with regards to noise coming from your premises. In particular with regards music, singing/karaoke.

As yet, this allegation has not been substantiated but it is the Council's policy to objectively and impartially investigate complaints of this nature and to take formal legal action if nuisance is proved.

To date no conclusions have been reached but I will be investigating this complaint and this may include making visits to the premises and/or installing noise monitoring equipment. I advise you that noise can be considered a statutory nuisance with regard to the above legislation and if a nuisance exists or is likely to exist this Council will be obliged to take statutory action.

You may be unaware that your neighbours are affected in this way and I would therefore ask for your co-operation to have due consideration for your neighbours with regards to noise, and ensure a nuisance does not occur. If you consider the complaint made to be unjustified please feel free to write to me detailing your concerns/doubts.

Yours faithfully

Malita Lowry
Environmental Protection

NE-SUPP-9

Anita Cacchioli
F.Inst.SRM.Hons MCMI MInstD
Director of Environment, Culture
and Sport

Civic Centre, Reading, RG1 7TD
☎ 0118 939 0900

Fax: 0118 939 0557

Mr B Healy
Battle Inn
2 Bedford Road
Reading

Our Ref: ES/LIC/SR/132258
Your Ref:

Direct: ☎ 0118 9390239
e-mail: jean.champeau@reading.gov.uk

4th September 2006

Your contact is: Jean Sebastien Champeau, Licensing and Environmental Protection

Dear Mr Healy

Closed fire door. The Battle Inn, 2 Bedford Road. Reading

On the evening of the 1 September 2006, I spoke to you regarding the closed back door; this door must be locked back in the open position when the premises are open.

Please note that this is a fire service requirement and must be complied with.

If you have any queries or wish to discuss this matter, please feel free to contact me on the above direct dial number.

Yours sincerely

Jean Sebastien Champeau
Licensing Enforcement

cc. <<operator>>

Appendix VII



© Ordnance Survey



LICENSING ACT 2003 PREMISES LICENCE - PART A

Reading Borough Council being the Licensing Authority under the above Act,
HEREBY GRANT a PREMISES LICENCE as detailed in this licence.

Premises Licence Number	LP2001435
--------------------------------	-----------

Premises Details

Trading name of Premises and Address	
The Royal 2 Bedford Road Reading Berkshire RG1 7HS	
Telephone Number	

Where the Licence is time limited the dates the Licence is valid
N/A

Licensable Activities

Licensable Activities authorised by the Licence
Performance of Live Music - Indoor Playing of Recorded Music - Indoor Performance of Dance - Indoor Late Night Refreshment - Indoor Sale of Alcohol by Retail - On & Off the Premises

Authorised Hours for Licensable Activities

The times the licence authorises the carrying out of licensable activities	
Hours for the Performance of Live Music	
Monday	from 1100hrs until 0000hrs
Tuesday	from 1100hrs until 0000hrs
Wednesday	from 1100hrs until 0000hrs
Thursday	from 1100hrs until 0000hrs
Friday	from 1100hrs until 0200hrs
Saturday	from 1100hrs until 0200hrs
Sunday	from 1200hrs until 2230hrs
Non Standard Timings:	
An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.	
An additional hour on Christmas Eve and Boxing Day.	

Hours for the Playing of Recorded Music

Monday	from 1100hrs until 0000hrs
Tuesday	from 1100hrs until 0000hrs
Wednesday	from 1100hrs until 0000hrs
Thursday	from 1100hrs until 0000hrs
Friday	from 1100hrs until 0200hrs
Saturday	from 1100hrs until 0200hrs
Sunday	from 1200hrs until 2230hrs

Non Standard Timings:

An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

An additional hour on Christmas Eve and Boxing Day.

Hours for the Performance of Dance

Monday	from 1100hrs until 0000hrs
Tuesday	from 1100hrs until 0000hrs
Wednesday	from 1100hrs until 0000hrs
Thursday	from 1100hrs until 0000hrs
Friday	from 1100hrs until 0200hrs
Saturday	from 1100hrs until 0200hrs
Sunday	from 1200hrs until 2230hrs

Non Standard Timings:

An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

An additional hour on Christmas Eve and Boxing Day.

Hours for the Provision of Late Night Refreshment

Monday	from 2300hrs until 0030hrs
Tuesday	from 2300hrs until 0030hrs
Wednesday	from 2300hrs until 0030hrs
Thursday	from 2300hrs until 0030hrs
Friday	from 2300hrs until 0230hrs
Saturday	from 2300hrs until 0230hrs

Non Standard Timings:

An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

An additional hour on Christmas Eve and Boxing Day.

Hours for the Sale by Retail of Alcohol

Monday	from 1100hrs until 0000hrs
Tuesday	from 1100hrs until 0000hrs

Wednesday from 1100hrs until 0000hrs
Thursday from 1100hrs until 0000hrs
Friday from 1100hrs until 0200hrs
Saturday from 1100hrs until 0200hrs
Sunday from 1200hrs until 2230hrs

Non Standard Timings:

An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

An additional hour on Christmas Eve and Boxing Day.

Opening Hours

Hours the Premises is Open to the Public

Monday from 1100hrs until 0030hrs
Tuesday from 1100hrs until 0030hrs
Wednesday from 1100hrs until 0030hrs
Thursday from 1100hrs until 0030hrs
Friday from 1100hrs until 0230hrs
Saturday from 1100hrs until 0230hrs
Sunday from 1200hrs until 2300hrs

Non Standard Timings:

An additional hour on every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring Bank Holiday and every August Bank Holiday weekend. An additional hour on every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

An additional hour on Christmas Eve and Boxing Day.

Alcohol

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Sale of Alcohol by Retail - On & Off the Premises

Premises Licence Holder

Name, (registered) address of holder of premises licence

Name: Admiral Taverns Ltd

Address: Milton Gate, 60 Chiswell Street, London, EC1Y 4AG

Additional Details

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Name: Mrs Lavina Juanita Cooper

Address: 29 Hunters Wharf, Katesgrove Lane, Reading, RG1 2NH

Designated Premises Supervisor

Personal Licence number and issuing authority of personal licence held by the designated premises supervisor where the premises licence authorises the supply of alcohol

Personal Licence Number: LP7002307
Issuing Authority: Reading Borough Council

This Licence shall continue in force from 30/08/2013 unless previously suspended or revoked.

Dated: 30 August 2013

Head of Environment & Consumer Services

Mandatory Conditions

Supply of Alcohol

To be applied where a premises licence authorises the supply of alcohol

- 1 No supply of alcohol may be made under the premises licence:-
 - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended
- 2 Every supply of alcohol made under the premises licence must be made or authorised by a person who holds a personal licence.

Film Exhibitions

To be applied only where a premises licence or club premises certificate authorises the exhibitions of films

- 1 The admission of children to any exhibition of any film must be restricted in accordance with section 20 of Part 3 of the Licensing Act 2003.
- 2 In the case of films which have been classified by the British Board of Film Classification admission of children to films must be restricted in accordance with that classification.
- 3 In the case of films which have not been classified by the British Board of Film Classification, admission of children must be restricted in accordance with any recommendation made by the Licensing Authority.

Door Supervisors

To be applied where a premises licence or club premises certificate includes a condition that any person must be at the premises to carry out a security activity. [Except premises with a premises licence authorising only plays or films or premises used exclusively by a club].

- 1 Each individual present at the licensed premises to carry out a security activity must be licensed by the Security Industry Authority.

Responsible drinks promotions.

On licence premises only (commencement date 6/4/2010)

- 1 The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- 2 In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children-
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to-
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on-
 - (i) the outcome of a race, competition or other event or process, or
 - (ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

Responsible drinking On and Off Sales

(Commencement date 6 April 2010)

The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

Supply of tap water

On licence premises only (commencement date 6/4/2010)

The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

Age Verification (commencement 1st October 2010)

(1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the supply of alcohol.

(2) The policy must require individuals who appear to the responsible person, as defined within the meaning of Section 153 (4) of the Licensing Act 2003, to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

Drink Measurements (commencement 1st October 2010)

1. The responsible person, within the meaning of Section 153 (4) of the Licensing Act 2003, shall ensure that:

a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:

- i) beer or cider: half a pint
- ii) gin, rum, vodka or whisky: 25ml or 35ml and
- iii) still wine in a glass: 125 ml and

b) customers are made aware of the availability of these measures

Annex 2

Conditions Consistent with the Operating Schedule

Conditions agreed with Thames Valley Police via Minor Variation 07/12/2012

1. The Premises Licence Holder and the Designated Premises Supervisor should provide suitable and sufficient first aid arrangements for members of the public and non employees
2. The Designated Premises Supervisor shall take all responsible precautions and exercise all due diligence to ensure that no patron removes glasses or open bottles from the premises. The Designated Premises Supervisor shall display notices advising that glasses and bottles must not be removed from the premises at all exit points normally used by patrons.

CCTV

3. A CCTV system shall be installed in accordance with current or amended Home Office Guidelines relating to UK Police requirements for Digital CCTV systems. The system shall be maintained and operated correctly to the satisfaction of Thames Valley Police ensuring all licensed areas of the premises (except toilet facilities) are monitored - including all entry and exit points enabling frontal identification of every person entering the premises in any light condition.
4. All CCTV cameras shall continually record whilst the premises are open to the public and the recordings shall be kept for a minimum of 28 days with time and date stamping and, except for mechanical breakdown beyond the control of the proprietor, shall be made available upon request to the Police and authorised officers of Reading Borough Council. Any breakdown or system failure will be notified to the Police immediately or remedied as soon as is practicable. Any request from Thames Valley Police or Reading Borough Council for a recording to be made for evidential purposes shall be carried out immediately. Recordings shall be made available to an authorised officer of the Police or Reading Borough Council together with facilities for viewing with immediate access by a person qualified to operate the CCTV system.
5. CCTV recordings for up to the preceding two days shall be made available immediately upon request. Recordings outside this period shall be made available upon 24hrs notice.
6. A sign advising customers that CCTV is in use shall be positioned in a prominent position.
7. A fully trained person who can operate the CCTV system shall be available at all times when the premises is open to the public.

SIA Door Staff

8. A minimum of 2 SIA registered door supervisors shall be present where the premises are being used for regulated entertainment on Friday and Saturday from 2100hrs until closing time.

9. On Mondays to Sundays the requirement for door supervisors shall be risk assessed and recorded by the Designated Premises Supervisor and shall be made available for inspection by any authorised officer of the Police or Reading Borough Council.

10. A register of door supervisors shall be kept. The register must contain the following details:

- i) Full SIA registration number
- ii) Date and time that the door supervisor commenced duty, countersigned by the Designated Premises Supervisor or Duty Manager
- iii) Date and time that the door supervisor finished duty, countersigned by the Designated Premises Supervisor or Duty Manager
- iv) Any occurrence or incident of interest involving crime and disorder or public safety must be recorded giving names of the door supervisor involved.

The door supervisor register shall be kept at the premises and be made available for inspection by authorised officers of the Police and Reading Borough Council. Records shall be retained for six months.

11. Door supervisors shall be clearly identifiable at all times whilst on duty and display 'Hi-Vis' personalised armbands containing their SIA badge.

Weapons, Drug Searches and Dispersal

12. The licensee must implement an active policy, agreed with Thames Valley Police, to prevent illegal weapons and drugs being brought onto the premises including search, detection, confiscation, storage and disposal of drugs procedures.

13. Notices shall be displayed advising the public that the right to conduct an outer body search is reserved as a condition of entry and that the Police shall be informed if anyone is found in possession of illegal drugs or offensive weapons.

14. The venue shall actively partake in drugs initiatives run by Thames Valley Police including, but not exclusively, drug itemiser, passive drug dogs and spiked drink campaigns.

15. A closure and dispersal policy agreed with Thames Valley Police for controlling the closing of the premises and the departure of customers at the conclusion of the licensed activities shall be put in place and shall be actively operated.

16. No new customers shall be permitted entry to the premises after 0030hrs.

17. Re-entry for existing customers leaving the premises to smoke is permitted and, where appropriate, subject to an outer body search by door supervisors when returning to the premises.

18. The Premises Licence Holder shall participate, as far as is practicable, in the Local Town Radio Scheme when the premises are open for licensable activities after 2100hrs Monday to Sunday inclusive.

Age Checking Policy & Staff Training

19. The premises shall, at all times, operate a Challenge 25 policy to prevent any customers who attempt to purchase alcohol and who appear to staff members to be under the age of 25 years of age without having first provided identification. Only a valid British driver's licence showing a photograph of the person, a valid passport or proof of age card showing the 'PASS' hologram are to be accepted as identification.

20. Notices advertising the Challenge 25 and proof of age policies shall be displayed in prominent positions on the premises.

21. The Designated Premises Supervisor must ensure that all staff are adequately trained in procedures to ensure that no underage drinking occurs on the premises. Signed training records must be kept and made immediately available to authorised officers of Reading Borough Council and the Police upon request.

Public Safety

22. The maximum permitted numbers for the premises are: Ground Floor - 100 persons

23. The premises must have adequate external/exterior lighting.

Prevention of Public Nuisance

24. Signs will be prominently displayed on the premises to encourage customers to leave the premises quietly.

25. No live music and only low level soft recorded music shall be played during drinking up time.

26. Windows must be kept closed during the evening trading hours during regulated entertainment.

Protection of Children from Harm

27. Individuals under 18 years of age must not be allowed on the premises unless accompanied by an adult.

28. The AWP machine must be kept in clear view from the bar.

29. All staff must be trained to the standards required by the relevant legislation and refusals log book must be maintained.

Annex 3

Conditions attached after a hearing by the Licensing Authority

N/A

Annex 4

Plans

As attached plan no. 510765 dated 24/05/2005